So Vivedha the kind of works which I have been involved so far already partially aligned with BA responsibilities—

Such as stakeholder coordination, which I am doing in my current project from past years and understanding the requirement of Prio-Auth flow in my project in each release in scrum frame work and also have direct experience with member/provider data—essential for BA work in healthcare domain.

Additionally, I have been already exposed to stakeholder communication and presentation—in plus one initiatives and part time Optum projects, Where I coordinated with different SMEs for interviews and on -shore clients and delivered end to end survey framework for their organization for strengthening retention . Additionally participated in requirements gathering, created capability decks, and engaged in market research where I have worked on BA trainings and also took sessions ;UML ,BPMN (business process modeling notation ) , Design Thinking and Cost Benefit Analysis and researched on automation tools like RPA ,Rally ,EDI tools ,Emerging Payer/Provider technology tools for healthcare.

Power BI projects and uses cases which I have covered in Data Analyst bootcamp helped me to gain hands-on experience interpreting healthcare data to generate insights for stakeholders. Which is a post analytics part for a business analyst role.

Along with this I have gain decent understanding of data flow and it’s tools like Azure, adf and Snowflake on high level which is helpful to deal with technical teams.

Additionally I am AHM -250 certified and targeting for AHM -510 (in Governance field ) which will strengthen my domain knowledge in healthcare.

**For Now I have made a high level plan for myself for the upcoming quarter :**

1. **Power BI Certification (PL-300 or equivalent-june)**

Planning to complete it in the month of June depending on my bandwidth and project load .  
Note : Inform about project load from June second week till end of June(Heavy relase R88 or R89)

**2. 510 Certification(July-August)**

* Focus: Governance, compliance, Medicaid/Medicare regulations.
* Not sure about the entire content and time it take to complete the certification ,But I will target it by Aug end .

**3. BA Skills Deepening (Sep)**: Requirements elicitation, stakeholder analysis, BPMN/UML, BRD/FSD creation

* Tools: Lucidchart, Draw.io, Confluence, JIRA/Rally

Above skills and tools depending on my bandwidth I will try to explore parallelly or devote separate time in September.

**4. Use of AL and LLM for business analyst (Aug)** Cover course from Linkedln learning or other platform to gain better understanding of AI in BA domain .

**5. Agile & Healthcare Domain Refresher (Aug-Sep)**

* Brush up on Agile ceremonies, sprint planning, backlog grooming
* Deep dive into:
  + Claims Processing
  + Provider & Member data models
  + Value-Based Care models

**Phase 2: Real-World Use Case & Practice (September – October)**

**🎯 Goals:**

* Apply learnings to a live healthcare use-case (Yet to finalize the use case ,I will explore parallelly ,while learning and decide it till September )

**✅ Action Plan:**

**🔍 Use Case Project**

1. **Requirement Gathering (Week 1)**
   * Assume stakeholder personas
   * Use interviews & survey technique (mock)
2. **Process Mapping & Analysis (Week 2–3)**
   * Current state
   * Identify bottlenecks (e.g., data delay, readmissions)
   * Tools: BPMN, Fishbone, 5 Whys
3. **Solution Design (Week 4–5)**
   * Recommendations
   * Create mock wireframes (Figma / PowerPoint)
4. **Documentation (Week 6)**
   * Create:
     + Business Requirements Document (BRD)
     + Functional Specs Document (FSD)
     + User Stories + Acceptance Criteria
5. **Final Output**
   * Present as a Portfolio Project
   * Risk adjustment models (e.g., RAF scores)
   * Health IT standards (HL7, FHIR basics)

**4. Mock Interviews + Resume Refresh**

* Practice 5–10 BA domain interviews
* Update resume with:
  + Power BI certification
  + 510 Governance certification
  + Project details & measurable impact

SUPPORT REQUIRED:  
Request for BA-aligned tasks:

Or temporary hybrid role (70% current role, 30% BA tasks) to demonstrate my capabilities.

**Internal Shadowing:** Request to shadow an existing Business Analyst in our team or in a related department.

Certification Sponsorship or Reimbursement:

Mentorship from you or If you can assign someone who is working as BA .